

Link Group appoints General Manager of Services and Transformation

1 March 2022: Link Group has appointed Jane Morwick as General Manager of Services and Transformation for its Retirement & Superannuation Solutions (RSS) division.

Morwick joins Link Group with more than 20 years of executive experience working in a variety of senior leadership roles across the oil and energy industries as well as the communication sector.

With a demonstrable track record in large scale transformation, her most recent role as General Manager of Customer Channels and Marketing at AGL Energy has provided Morwick with a unique lens into enhancing customer sales and service experiences, while driving the digital transformation of operations.

Morwick's role at Link Group will support a continued drive of high quality delivery of the market-leading solutions which currently service an underlying stakeholder base of 10 million superannuation account holders. Another priority for the General Manager of Services and Transformation role is to define and execute the RSS strategy to move towards a more agile, digitally-driven and scalable support organisation.

Jane Morwick, General Manager of Services and Transformation, Retirement & Superannuation Solutions, Link Group said the need for fit-for-purpose, future-proof solutions is a significant and critical task for businesses and she looks forward to optimising processes and identifying strategies to drive continuous improvement and digitisation.

"This part of the business plays such a critical role in engaging with members across multiple funds, and its ongoing success is based on the work you do every day in successfully engaging and supporting the member base. I'm eager to help lead the next phase of RSS's Services and Transformation agenda, to better deliver for our clients and their members," said Morwick.

Dee McGrath, CEO Retirement & Superannuation Solutions, Link Group said the appointment will benefit the transformation and simplification of business processes through the smart use of technology to support automation, agile ways of working and digitisation.

"This appointment will play a significant role in building out our experience led and technology enabled services, continuing to enhance the member experience, while also addressing increasing regulation and maintaining our leadership position in the market."

"Jane is a great fit with our leadership's open and collaborative culture and she also personifies our core values of teamwork, client first and agility," said McGrath.

Prior to her position at AGL Energy, Morwick held senior roles at Australia Post, Shell and ExxonMobil.

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About Link Group (ASX: LNK)

A global, digitally enabled business connecting millions of people with their assets
– safely, securely and responsibly

From equities, pension and superannuation to investments, property and other financial assets, we partner with a diversified portfolio of global clients to provide robust, efficient and scalable services, purpose-built solutions and modern technology platforms that deliver world class outcomes and experiences.

We help manage regulatory complexity, improve data management and connect people with their assets, through exceptional user experiences that leverages the expertise of our people combined with technology, digital connectivity and data insights.

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