

Aware Super retains Link Group through VISSF merger

17 January 2022: Link Group, one of the world's leading players in retirement and superannuation solutions, has been awarded a contract by Aware Super to provide defined benefit administration to former Victorian Schools Superannuation Fund (VISSF) members.

Link Group has retained the administration duties for former VISSF defined benefit members in the newly-merged entity that will remain known as Aware Super, bringing with it Link Group's market leading technology and ensuring efficiencies through the merger.

Aware Super is one of Australia's largest industry super funds, with nearly \$155 billion in funds under management, and has grown significantly through mergers and organic growth since becoming a public offer fund in 2006.

Aware Super Executive Consultant Corporate Development, Michael Dundon, who is leading the Fund's merger team, said the move to appoint Link Group would support a seamless transition for VISSF defined benefit members.

"Engaging the right partners will ensure a smooth transition for our incoming members," Mr Dundon said. "In VISSF, we have found a merger partner with the same values, purpose and absolute commitment to putting their members first as Aware Super. It is this commitment to deliver for our members and provide them with the very best help, guidance, advice and support that has led to our new relationship with Link Group for VISSF defined benefit members.

"We've retained Link Group to ensure customer experience across our platform and communications is simple and engaging for all former VISSF defined benefit members and the transition to Aware Super is as smooth as possible.

"This new relationship with Link Group will complement the significant project that is currently underway to in-source our broader member administration. This project is expected to be delivered in stages over the coming 18 months."

Link Group Retirement & Superannuation Solutions CEO, Dee McGrath, said the contract would see Link Group provide VISSF defined benefit members with important continuity of service and communications.

"We're excited to support this critical step in Aware Super's ambitious growth agenda, and play our part in ensuring a seamless transition for former VISSF members," said McGrath.

"Link Group will be supporting Aware Super by providing best in class administration services and technologies to the former VISSF defined benefit members so that it can keep its focus on its members and its performance."

The Aware Super and VISSF merger was completed at the end of November 2021.

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About Link Group (ASX: LNK)

A global, digitally enabled business connecting millions of people with their assets – safely, securely and responsibly.

From equities, pension and superannuation to investments, property and other financial assets, we partner with a diversified portfolio of global clients to provide robust, efficient and scalable services, purpose-built solutions and modern technology platforms that deliver world class outcomes and experiences.

We help manage regulatory complexity, improve data management and connect people with their assets, through exceptional user experiences that leverages the expertise of our people combined with technology, digital connectivity and data insights.

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